Granite State Electric ESTIMATED ON-GOING ADMINISTRATION COSTS Program Year 2011-2012

		Budget		Budget		Budget Total Annual	
On-Going Annual Administration Costs - GSE		Incremental	N	Ion-Incremental		Administration Costs	
Information Technology Maintainence & Support	\$	830.08	\$	19.92	\$	850.00	
Non-IT Business Related costs							
Administration	\$	781.26	\$	18.74	\$	800.00	
Maintainence & Support	\$	732.43	\$	17.57	\$	750.00	
Marketing Support							
Brochures & Posters	\$_	900.00	\$_		\$_	900.00	*
Sub-Total Annual Administration Costs - GSE	\$_	3243.77	\$_	56.23	\$_	3300.00	
CAA Ongoing Administration Costs as Budgeted**	\$_	103161.77			\$_	103161.77	
Total Annual On-Going Administration Costs	\$	106405.54	\$	56.23	\$_	106461.77	

 National Grid only seeks recovery of incremental costs from the System Benefits charge.

 The National Grid New Hampshire allocation for incremental/Non-Incremental costs as follows, based on total national Grid retail customer count (Billing Pool 00247):

 Incremental:
 97.657%

 Non-Incremental:
 2.343%

* Marketing support based on actual PY '10-'11 charges.

** The CAA Budget for PY '11-'12 is \$1,772,539.00. National Grid's share of that budget is 5.82%, which equals an annual dollar share in the amount of \$103,161.77

	d Grid kWh Sal			
	for New Hamps	shire		
October 2011 to September 2012				
Month	Year	Forecasted kWhs		
October	2011	70,433,245		
November	2011	75,941,798		
December	2011	76,393,192		
January	2012	85,450,942		
February	2012	75,058,478		
March	2012	77,033,806		
April	2012	74,702,971		
May	2012	70,721,415		
June	2012	80,054,639		
July	2012	83,570,275		
August	2012	84,203,821		
September	2012	81,026,886		
	Total	934,591,468		

Source: Granite State Electric FY 12 Budget & Five Year kWh Forecast

EAP On-Going Maintenance/Administrative Cost Estimate Program Year 2011-2012

IT Related Costs							
1. Maintenance Developer Maintenance Systems Support	e Developer IS		1.00%	1	\$85,000.00	\$850	
Total IT Business Related Costs							\$850
Non IT Business Related Costs:							
2. EAP Senior Analyst Reporting/Advisory Board	Senior Analyst	C&C	0.50%	1	\$85,000.00	\$425.00	
3.Customer Service	CSR	CS	2.00%	1	\$40,000.00	\$800.00	
4. Financial Distribution Reporting/Reconciliation Requiremen	Analyst ts	Elec Pricing	0.50%	1	\$65,000.00	\$325.00	
Total Non IT Business Related Costs \$1,550					\$1,550.00		
Promotional Costs							
5. Brochures, mailings and posters						\$900.00	
Total Promotional Costs							\$900.00
Total National Grid Annual Cost Estimate							\$3,300.00
Allocated NGrid Portion of Community Action Agency EAP Budget National Grid Allocation: 5.82% Total CAA Budget \$1,772,539.00							
	al Grid Share	\$1,772,539.00 \$103,161.77					\$103,161.77
Total Annual Maintenance Costs							\$106,461.77

National Grid Billing Pool Allocations 00247 Service Company – Customer Accounting – Retails (NE Only)

Year	Rate	Decimal
2012	2.343%	0.02343
2011	2.343%	0.02343
2010	2.344%	0.02344
2009	2.300%	0.02300
2008	2.300%	0.02300
2007	2.111%	0.02111
2006	2.293%	0.02293
2005	2.279%	0.02279
2004	2.266%	0.02266
2003	2.248%	0.02248
2002	2.234%	0.02234